



Baptist Health South Florida

Baptist Health South Florida, Inc.

Plain Language Summary of Financial Assistance Policy

Baptist Health South Florida, Inc. (“Baptist Health”) is dedicated to providing high quality, cost-effective, compassionate services to all, including as permitted by its resources, financial assistance to those in need. As a faith-based organization, Baptist Health is serious about its mission to help those in need and has elected to provide financial assistance to uninsured individuals who meet specific requirements in accordance with the Baptist Health Charity Care Policy.

Eligibility and Assistance Offered

The Financial Assistance Policy covers emergency or other medically necessary services provided by Baptist Health hospitals and affiliates, specifically Baptist Hospital of Miami, Doctors Hospital, Doral Hospital, Fishermen’s Community Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital, and West Kendall Baptist Hospital, Baptist Outpatient Services, and Baptist Health Medical Group. This policy does not apply to Bethesda Hospital or Boca Raton Regional Hospital – please refer to these hospitals’ respective financial assistance policies for more detail.

Uninsured patients with incomes below 300% of the Federal Poverty Level (“FPL”) may receive free care for hospital services provided by Baptist Health hospitals and affiliates, specifically Baptist Hospital of Miami, Doctors Hospital, Doral Hospital, Fishermen’s Community Hospital, Homestead Hospital, Mariners Hospital, South Miami Hospital, and West Kendall Baptist Hospital, Baptist Outpatient Services, and Baptist Health Medical Group. For patients who are uninsured and apply for financial assistance but do not qualify for free care under the financial assistance program, Baptist Health will consider the patient’s household income, assets, and other circumstances to reach a mutually agreeable payment agreement. No one eligible for financial assistance will be charged more for emergency or other medically necessary care than the amount generally billed to patients with insurance.

How to Apply

To be considered for financial assistance, patients must complete and submit a financial assistance application to Baptist Health and provide any required supporting documents.

How to Obtain More Information

To learn more about the Baptist Health financial assistance program, obtain a free copy of the Financial Assistance Policy, application, and policy summary, or to obtain assistance with the financial application process, please contact Baptist Health as follows:

- Meet with a Financial Counselor by visiting any of the Baptist Health hospitals’ admitting departments
- Speak with a Financial Counselor by calling 786-596-6507 (Monday through Friday – 9:00AM – 4:30PM)
- Visit our website at <https://baptisthealth.net/patient-resources/billing-and-financial-assistance>
- Request information in writing, or mail an application to, Baptist Health South Florida, Inc., P.O. Box 830880, Miami, FL 33283

This summary, the Financial Assistance Application, and the Financial Assistance Policy are also available in Spanish, and will be furnished upon request, free of charge through the same sources and locations noted above.