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Hospital Quality Measures/Patient Safety Information

Hospital name: WEST KENDALL BAPTIST HOSPITAL **Date: 7/29/2026**

Patients admitted to the hospital for treatment of medical problems sometimes experience other serious injuries, complications, or conditions. Some patients may experience problems soon after they are discharged and need to be admitted to the hospital again. These events can often be prevented if hospitals follow best practices for treating patients.

Health Care Associated Infections (HAI) — July 2024 through June 2025

HAIs are infections that occur while a patient is being treated in a hospital. Many of these infections can be prevented through the use of proper procedures and precautions. Infection reports compare the infections at a hospital to a national benchmark.

	Catheter Associated UrinaryTract Infection	Central-line Associated Bloodstream Infection	Clostridium Difficile Infections	Methicillin-resistant Staphylococcus aureus	Surgical Site Infection from Colon Surgery	Surgical Site Infection from Abdominal Hysterectomy
State Benchmark	0.301	0.468	0.223	0.738	0.637	0.949
Facility Rating	★★	★★	★★★	★★	★★★	★★

★★★ Better than the U.S. National Benchmark
★★ No different than the U.S. National Benchmark
★ Worse than the U.S. National Benchmark
N/A No results available

Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) — July 2024 through June 2025

Patient surveys measure satisfaction with hospital care, nurse and doctor communication, staff response to needs, and the cleanliness and quietness of the hospital.

	Overall Hospital Rating
National Average	72%
State Average	68%
Facility Overall Rating	★★★72%

★ The star ratings range from ★ - ★★★★★ stars
(%) The percent of patients surveyed who gave the hospital the highest possible score
N/A No results available

15-Day Readmission Rate — July 2024 through June 2025

Patients should not normally be readmitted to a hospital within 15 days of a hospital stay for the same or a related condition. A low 15-Day readmission rate generally means the hospital is doing a better job of managing a patient's condition and helping arrange proper post-hospital care coordination.

	15-day Readmission Rate
Statewide Rate	6.49%
Facility Rate	5.37% (Lower than Expected)

(%) The percentage of patients readmitted within 15 days of initial discharge
(As Expected, Lower than Expected, or Higher than Expected) is based on the severity of patients seen.
N/A No results available

Feedback

For more information: FloridaHealthFinder.gov: https://www.floridahealthfinder.gov/Compare-Care/Glossary
HCAHPS: Patients' Perspectives of Care Survey Webpage: https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HospitalQualityInits/HospitalHCAHPS