

A Notice to Patients of West Kendall Baptist Hospital

Baptist Health has a long-standing commitment to protecting the privacy and confidentiality of patient information entrusted to us. We deeply regret that, despite our efforts and commitment to protecting patient privacy, we experienced a security breach at West Kendall Baptist Hospital that included some of our patients' information.

On March 9, 2018, we discovered that a registration employee at West Kendall Baptist Hospital misused patient credit card information to make personal purchases. We immediately reported the employee's actions to the Miami-Dade Police Department and terminated the employee.

If you were a patient at West Kendall Baptist Hospital between August 2014 and March 2018 and made a payment for any services with a credit card with this registration employee, you may have been affected by this incident. The information that may have been compromised includes name, address and credit card information.

We have separately notified those individuals who we believe were potentially affected by this incident, and as a precautionary measure to help safeguard our patients' personal information, we have arranged for them to receive identity protection and credit monitoring for 12 months.

We value the confidentiality of the information that patients entrust to us and take steps to secure that information. Baptist Health takes privacy and confidentiality very seriously, and, as a result of this unfortunate incident, we are exploring ways that we can further protect our patients' personal information. Should you have any questions or feel that this incident may have caused you any harm, please contact the Baptist Health Privacy Office at Privacy@BaptistHealth.net or 786-596-8850 or 866-33-HIPAA (866-334-4722).