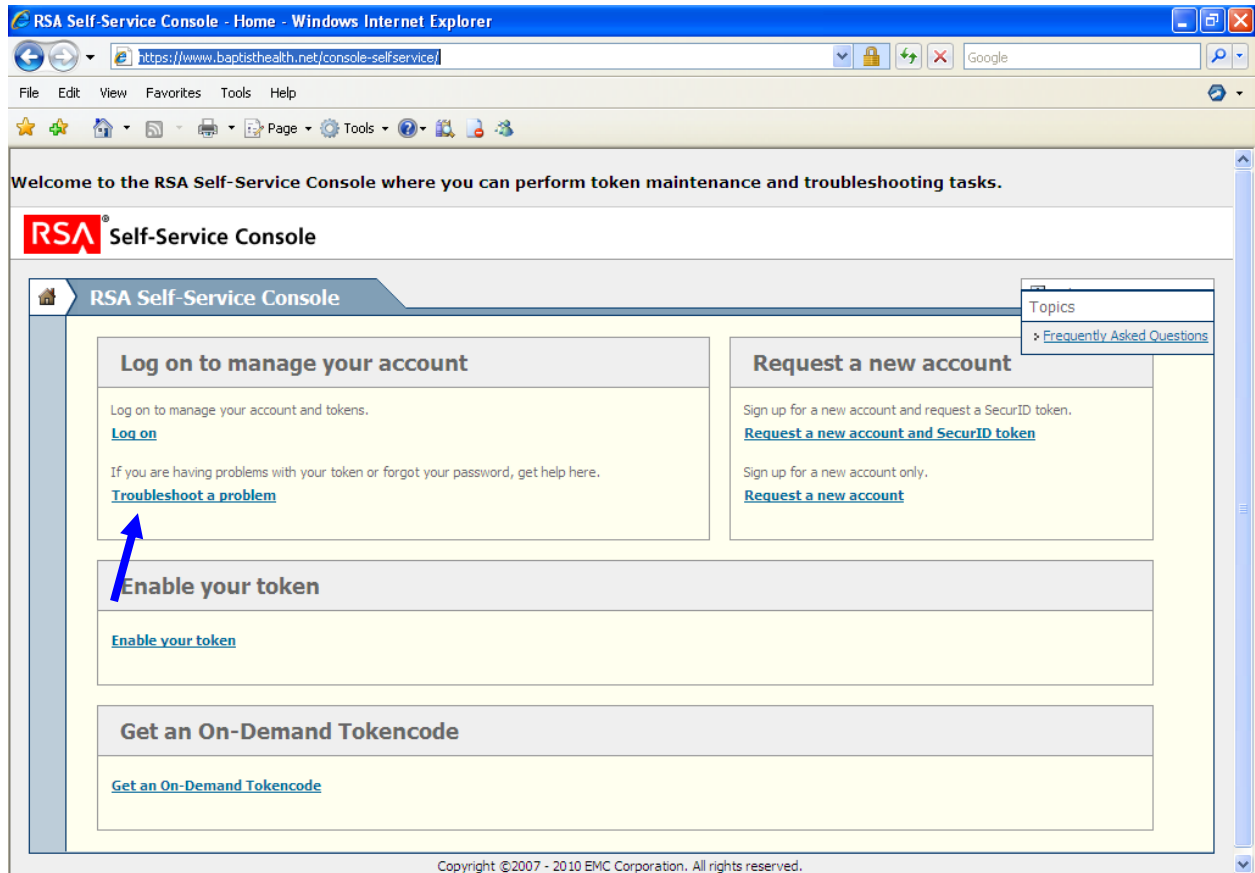
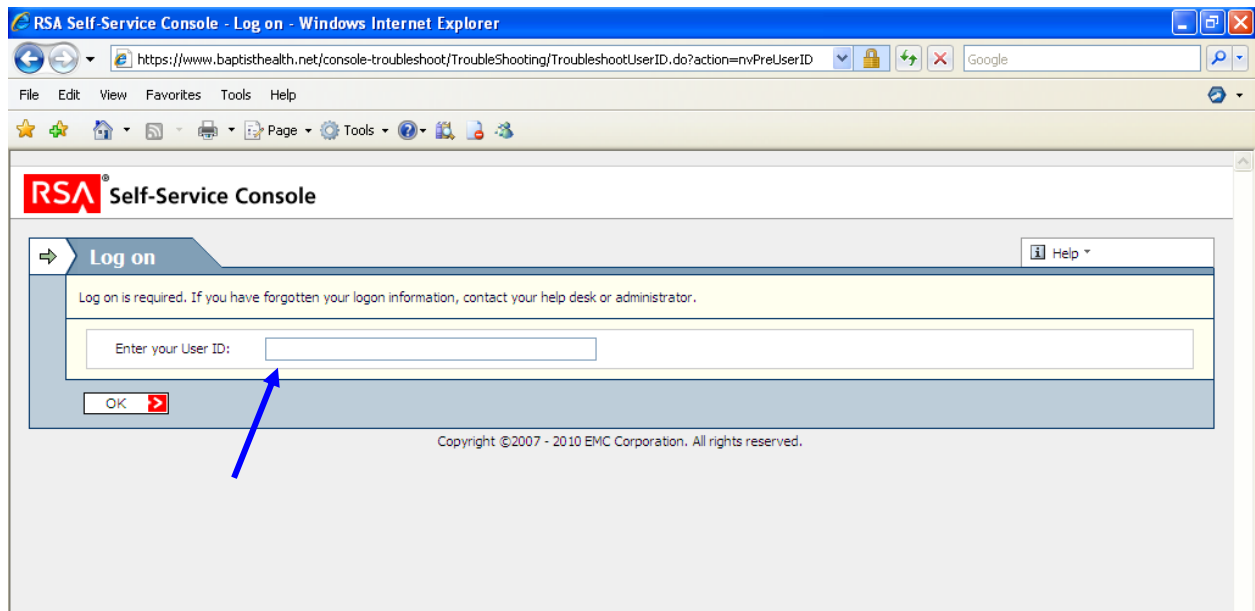


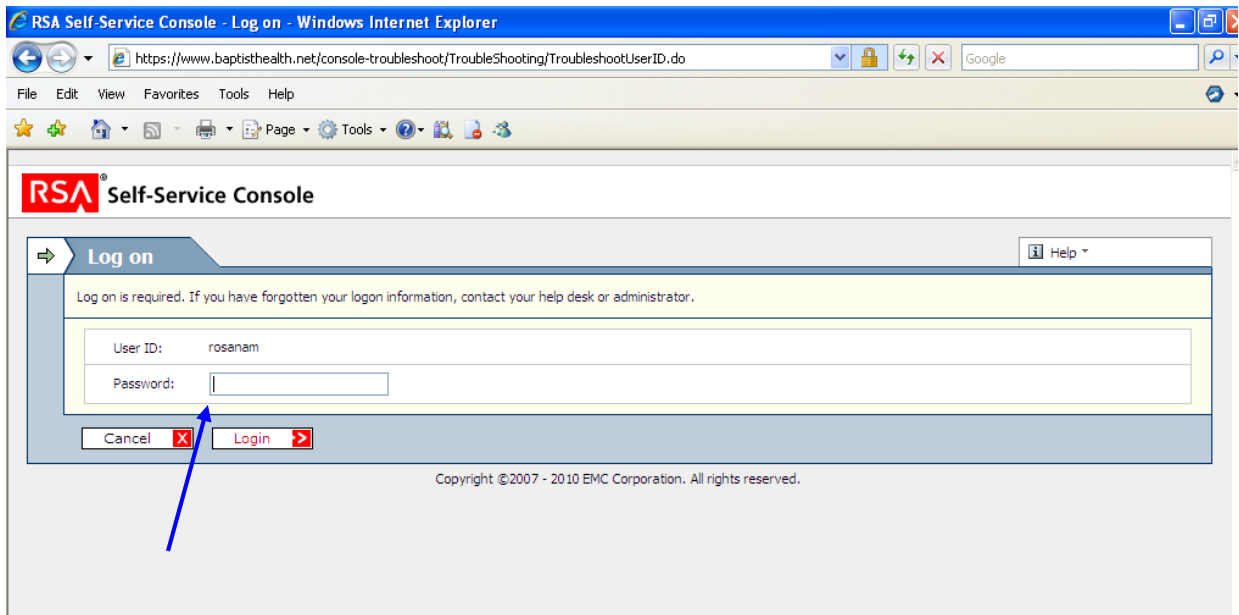
<https://www.baptisthealth.net/console-selfservice/>



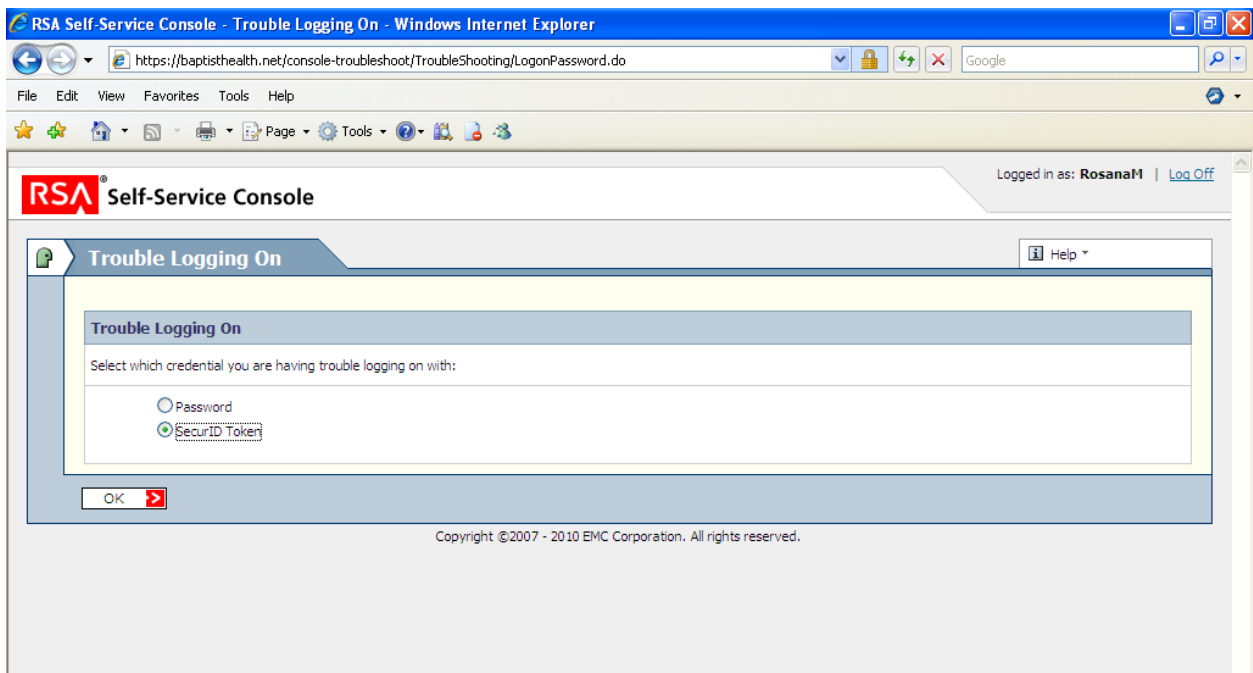
Click on Troubleshoot a problem



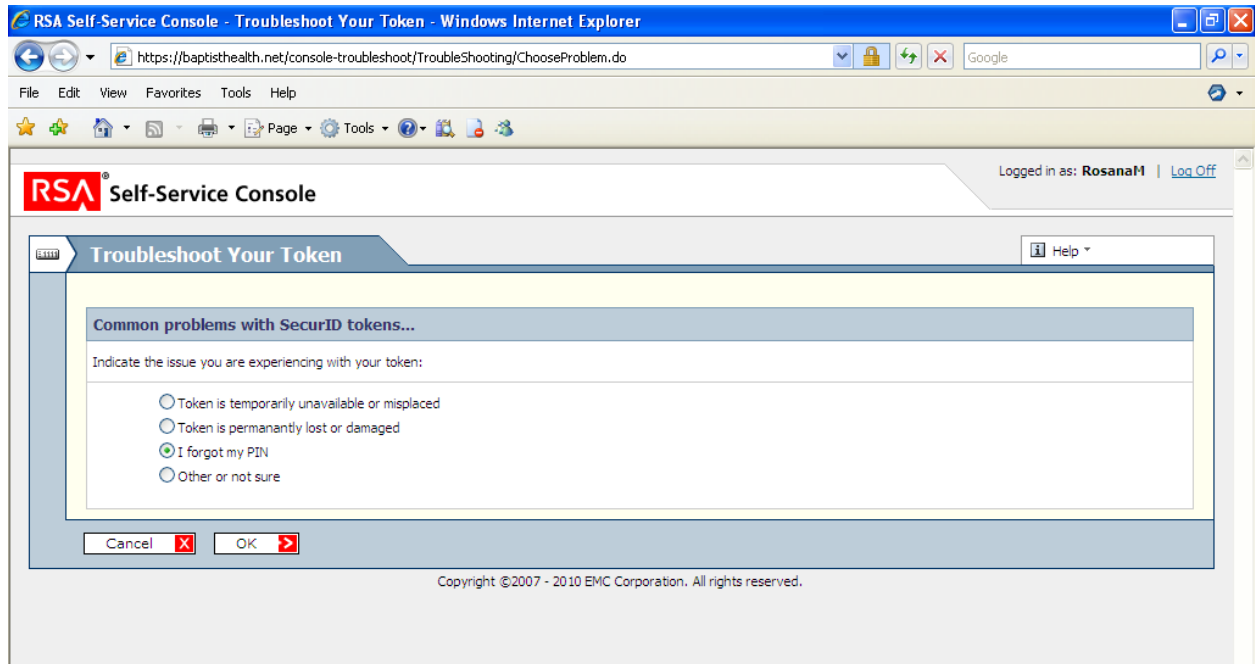
Enter your Baptist AD (windows) login user ID and click OK



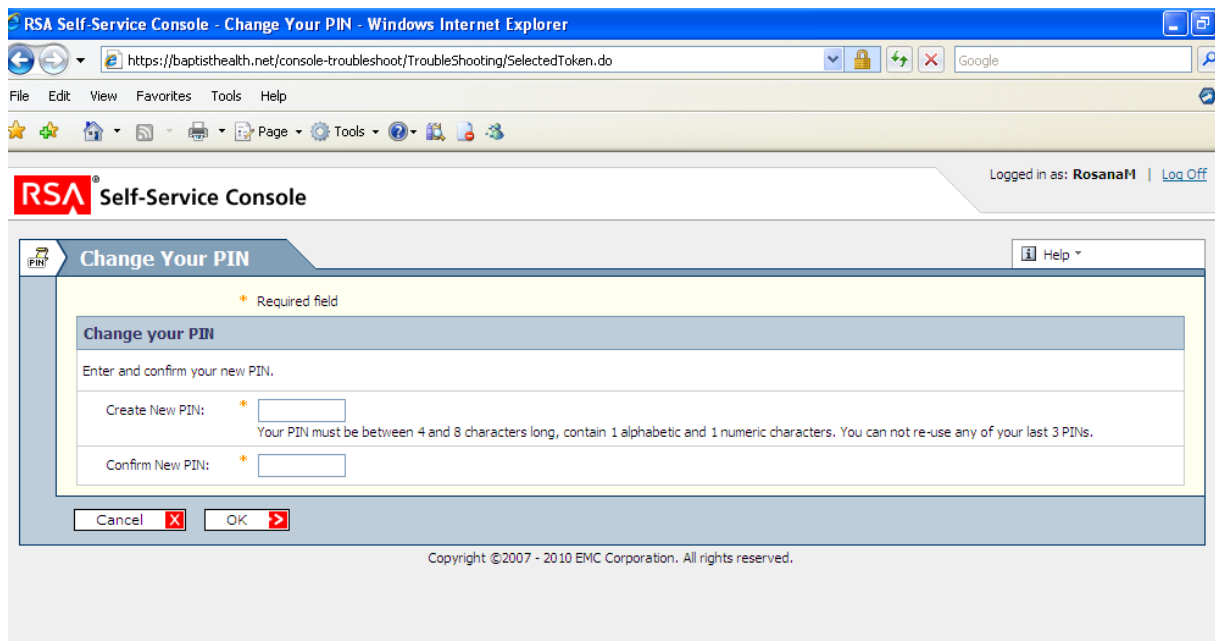
Enter your Baptist AD (windows) password and click Login



Click on SecurID Token and click OK



Click on I forgot my PIN and click OK



Create a new PIN # following the criteria

Confirm your new PIN# and click OK