

POLICY NO.: SMH-845 Administrative

POLICY TITLE: Compliance with Regulations Governing Third Party Billing

Responsible Department: Audit and Compliance

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SUMMARY & PURPOSE:

To describe the organization's commitment to following the applicable regulations governing submission of claims to third party payers.

POLICY:

Claims submitted for reimbursement to third parties will be filed according to all applicable regulations governing such claims. Intentional submission of any claim for payment that is false, fraudulent, inaccurate, incomplete or fictitious will not be tolerated. Employees who perform billing will take every reasonable precaution to ensure that their work is accurate, timely and in compliance with the applicable policies and federal and state laws and regulations.

SCOPE/APPLICABILITY:

All owners, officers, directors, and employees of South Miami Hospital; all contractors, subcontractors, agents, and other persons who furnish patient care items or services or who perform billing or coding functions on behalf of South Miami Hospital, excluding vendors whose sole connection with South Miami Hospital is selling or otherwise providing medical supplies or equipment to South Miami Hospital; and all physicians and other non-physician practitioners who are members of South Miami Hospital's active medical staff.

PROCEDURES TO ENSURE COMPLIANCE:

- 1. All departments involved in the claim submission process must establish policies and procedures that will delineate the steps that will be taken to collect and enter accurate claim data. This includes, but is not limited to, charge data, demographic data, diagnosis and procedure data, and patient disposition data.
- 2. Audit and Compliance is available to consult on compliance with regulatory requirements as they relate to the appropriateness of claims submitted to federally funded programs, such as Medicare, Medicaid and Champus/Tricare.

All references to Policies must go to the BHSF Master Copy on the BHSF Intranet; do not rely on other versions / copies of the Policy.

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3. Audit and Compliance will review facility policies and procedures as part of the standard audit process. In addition, Audit and Compliance will provide education and/or educational resources in order to provide support to various departments throughout the organization in their efforts to ensure compliance with regulatory requirements as they relate to the submission of claims to federally funded programs.

SUPPORTING/REFERENCE DOCUMENTATION:

- United States Federal Sentencing Guidelines
- Office of the Inspector General Compliance Program Guidance for Hospitals
- Office of the Inspector General Supplemental Compliance Program Guidance for Hospitals
- International Standards for the Professional Practice of Internal Auditing (Standards)

RELATED POLICIES, PROCEDURES, AND ASSOCIATED FORMS:

- BHSF Administrative Policy: 801 Department Responsibilities and Charter Audit and Compliance
- BHSF Administrative Policy: 819 Code of Ethics Audit and Compliance
- SMH Administrative Policy: 819 Code of Ethics
- BHSF Administrative Policy: 845 Compliance with Regulations Governing Third Party Billing Audit and Compliance

ENFORCEMENT & SANCTIONS:

Enforcement of this policy is the responsibility of management throughout the organization. Failure to comply with or report a violation of a compliance program policy can lead to disciplinary action up to and including termination.